



Information Technology Solutions and Consulting, LLC (ITSC)

A Woman-Owned Small Disadvantaged Business

(Virginia SWAM Certificate # 647232)

Commonwealth of Virginia, Department of General Services, Division of Purchases and Supplies

Category 12: Business Process Analysis and Reengineering contract

Contract Number: PF14804C12-09

This contract offers a variety of non-technology consulting services for use by the Commonwealth of Virginia state agencies and other public bodies.

Consulting services covered by this solicitation includes:

- Data collection, analysis, and reporting
- Business process improvement advice or assistance
- Workflow and business process analysis
- Independent assessment of business process addressing human capital costs and savings, quality improvement, service delivery improvement, and strategic implementation
- Facilitation of focus groups, identification of problems, presentation of findings, reports, and recommendations

About ITSC:

ITSC specializes in Business Process Analysis and Reengineering (BPA&R), Data Collection and Analysis, Project Management/Administration, and Statistical Analysis. ITSC has an excellent reputation for not only doing quality work, but also providing value added services. Our past performance ratings support this statement. Duns & Bradstreet, through its Open Ratings, certified that ITSC (D-U-N-S® 18-994-2647) received the overall performance rating of 95 from its customer - putting ITSC in the Top 5% of all companies rated.

Collectively, ITSC brings a breadth and depth of credible, solid experience managing, implementing, and advising our clients in the achievement of their strategic and tactical missions. ITSC consists of a group of professionals offering first-class program management and administration, advisory, analytical, and consulting services. We take pride in being innovative and strive to exceed our clients' expectations. This is accomplished by delivering superior services and solutions economically and effectively to meet our clients' needs.

Buying Process:

1. If you have any requirements that fall under this contract (non-technology consulting services), please contact us.
2. Email your scope of work to: Myong Jensen, mjensen@itsc-2.com (703-399-2068).
3. We will review the work requirement and provide a proposal, including our technical approach, quote, and past performance references. One of the advantages of being a small business is that our process is very flexible and responsive. Depending on the complexity of the requirement, we can turnaround a proposal within two to seven business days.
4. If you have any questions about any of our business processes, please contact Myong Jensen (email: mjensen@itsc-2.com; office: 703-399-2068).

Contact Information: ITSC, LLC (703) 399-2068 - www.itsc-2.com
5113 Leesburg Pike, 4 Skyline Place (Suite 309), Falls Church, VA 22041